Electronic Acknowledgement Receipt				
EFS ID:	6411122			
Application Number:	10668043			
International Application Number:				
Confirmation Number:	7296			
Title of Invention:	System and method for facilitating customer service utilizing embedded client feedback links			
First Named Inventor/Applicant Name:	Martha L. Denham			
Customer Number:	26389			
Filer:	Kevan L Morgan/Patricia Gribble			
Filer Authorized By:	Kevan L Morgan			
Attorney Docket Number:	121122			
Receipt Date:	06-NOV-2009			
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Application Type:	Utility under 35 USC 111(a)			

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File Listing:							
Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)		
Request for Continued Examination (RCE)	21122_RCE.pdf	986564	no	3			
		5ba9b733ce3a29e75756983ad6b42245872 1760c					
Warnings:							
Information:							
2 Fee Worksheet (PTO-875)	fee-info.pdf	30089	no	2			
		c4c981410531cf3ecc1019b6302d7a503c1f dfd7					
Warnings:	<u>.</u>						
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		Total Files Size (in bytes)	1016653				

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## New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

## National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

## New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.